

March 23<sup>rd</sup>, 2020

## **Important Notice (1)**

**The operation of consular services including window hours  
is changed, effective March 25<sup>th</sup>, 2020**

### **Visa Application and Collection Hours**

Monday through Friday from 09:00 am to 12:00 pm only.

(Closed on weekends and holidays. Please click [here](#) for a list of holidays.)

### **Visa Telephone Hours**

Monday through Friday from 09:00 am to 12:00 pm only.

### **Japan Visa Information Hotline**

General inquiries and consultation for entry visa to Japan will be accepted via telephone through the following JAPAN VISA INFORMATION HOTLINE:

[Telephone Number]: 1-888-671-4583 (Toll Free)

[Hotline Hours]: Support available 24 hours/7 days a week

[Supported Language]: English

\*Please be noted that the above hotline is for inquiry and consultation on general matters (necessity of visa, required documents and fee), if you have any inquiries on specific matters please contact the Consular Office of Japan in Saipan.

### **Processing Time**

A minimum of five (5) working days.

### **Frequently Asked Questions**

For visa applicant with inquiries, please refer to the FAQ linked [here](#).